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SURVIVING A RANSOMWARE ATTACK

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SECURITY AWARENESS TRAINING

Employees are the first line of defense against malware as they are the ones who are actually being targeted during an attack. Proper training ensures that employees can identify malicious emails, avoid being hacked, and understand how to report suspicious emails.

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IMPLEMENT MULTI-FACTOR AUTHENTICATION

Provides an additional layer of security by requiring an extra token of authentication before access is provided. This helps to ensure that stolen credentials are not readily usable in the case that an attacker obtains them.

DEVELOP AN INCIDENT RESPONSE PLAN

This should identify where sensitive data resides and which systems are critical to operations. These should be reviewed and updated regularly.

SHOULD I PAY THE RANSOM DEMAND?

The answer should almost always be no. You should never pay a ransom because there is no guarantee that you will get your data back. Similarly there is no guarantee that your data is even usable or undamaged.

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